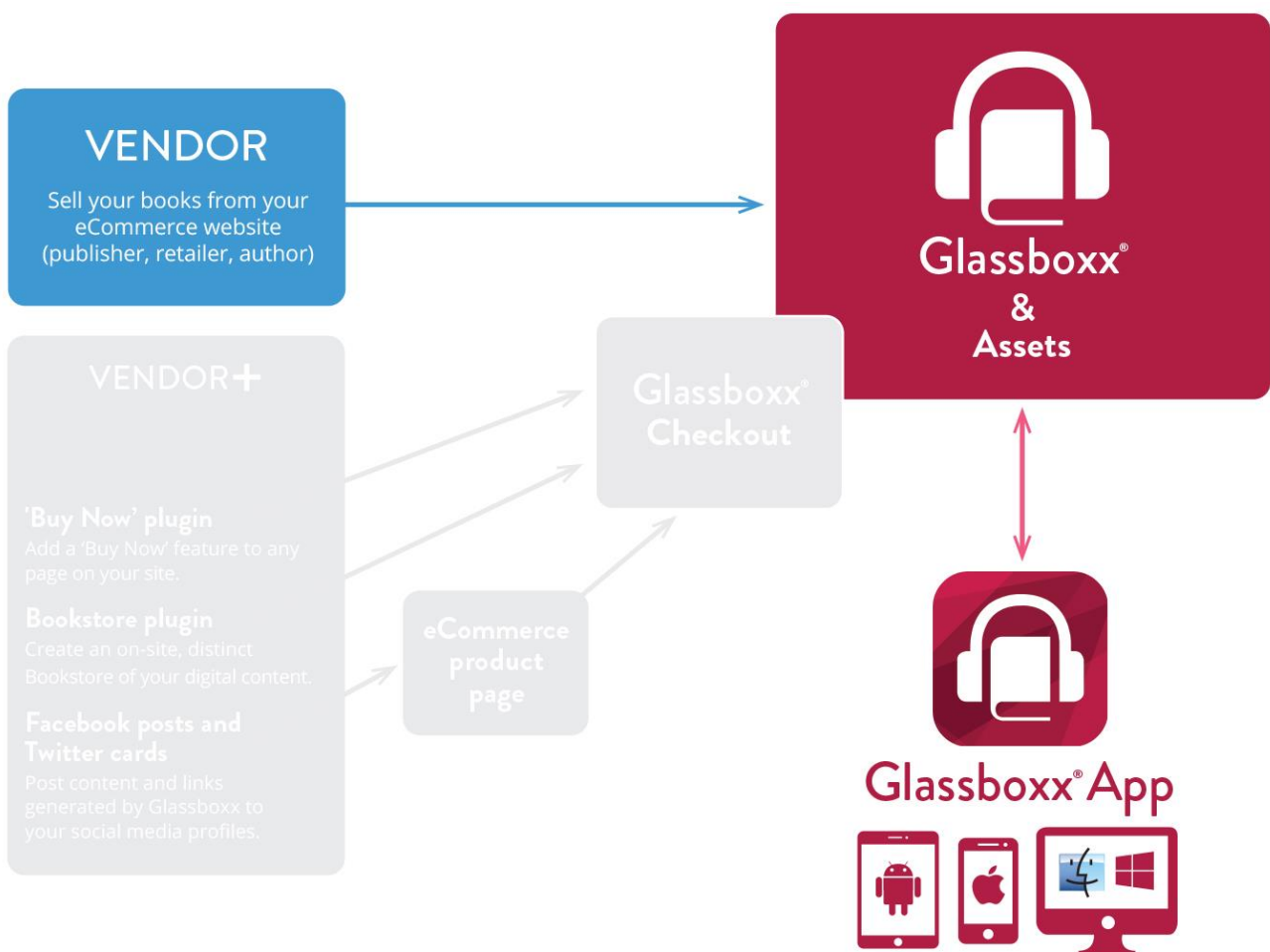


Glassboxx Shopify Setup Guide

Introduction

Glassboxx is a Software as a Service (SaaS) solution from Firsty Group allowing audiobooks and eBooks to be purchased from any website, blog or social media platform, and fulfilled directly to the end customer with full digital rights management (DRM), via Glassboxx apps on Android, iOS, Windows and macOS.



Target Audience

This document is intended for Shopify store administrators and describes the steps and details necessary to embed Glassboxx into a Shopify ecommerce website.

App Purpose

Once installed and configured as described below, the Glassboxx Shopify app sends the necessary purchase data from a Shopify (VENDOR) site to the Glassboxx Server using the Glassboxx Sales API.

The app can also display a custom order success message on the page displayed to the end customer after they have successfully completed their purchase. This message explains to the end customer how to get the Glassboxx iOS, Android, Windows and macOS apps and how to read/listen to their purchases. The message can be further customised as required, and content copied to the outgoing sales emails sent from the site.

Important pre-requisites

1. To use Glassboxx in your Shopify store, firstly create a free Glassboxx Vendor account at <https://glassboxx.co.uk>

2. Upload the meta data, cover images for your audiobooks and eBooks to your Glassboxx account, along with all the associated asset files (ePubs for eBooks and mp3 files for audiobooks).

This can be done manually using the vendor portal directly, or set up to run automatically via FTP where large numbers of audiobooks and eBooks are being uploaded. (The CONTENT UPLOAD section in the Glassboxx Vendor portal explains these options in detail.)

If your audiobooks and eBooks are available through a distributor, they may already have been uploaded to Glassboxx.

3. In your Shopify store, in Settings / Checkout, in the Customer Contact section, ensure the setting 'Customers can only check out using email' is selected.

1. App Setup Instructions

Step 1: Install the plugin

Please contact Firstly to the Glassboxx app. Once installed, go to your Shopify admin and click **Apps** in the left-hand sidebar. Then click **Glassboxx** to administer your Glassboxx account.

Step 2: Create your webhook

In your Shopify Store Admin, go to Settings > Notifications > Webhooks > Create webhook to add a webhook for your Glassboxx account.

In the Add a webhook pop-up, enter the following options:-

Event - Order creation

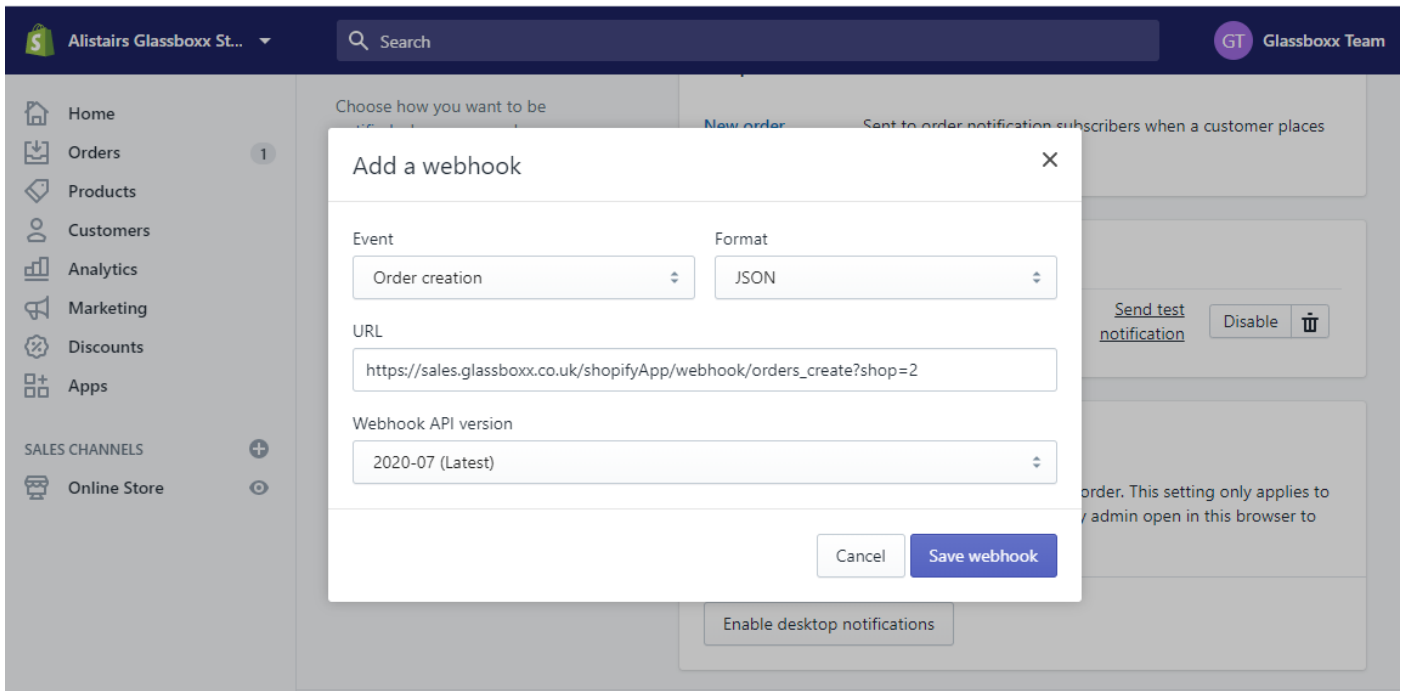
Format - JSON

URL - https://shopify.glassboxx.co.uk/shopifyApp/webhook/orders_create?shop=2

Webhook API version – 2020-04 (Latest) or select the most recent version with 'Latest'

And click 'Save Webhook'

Copy the sign in string used by webhooks to access your account. (This is the Shopify App Secret.)



Step 3: Add your store settings

In your Shopify Store Admin, go to Apps > Glassboxx > Shopify Store Settings and enter the following options:-

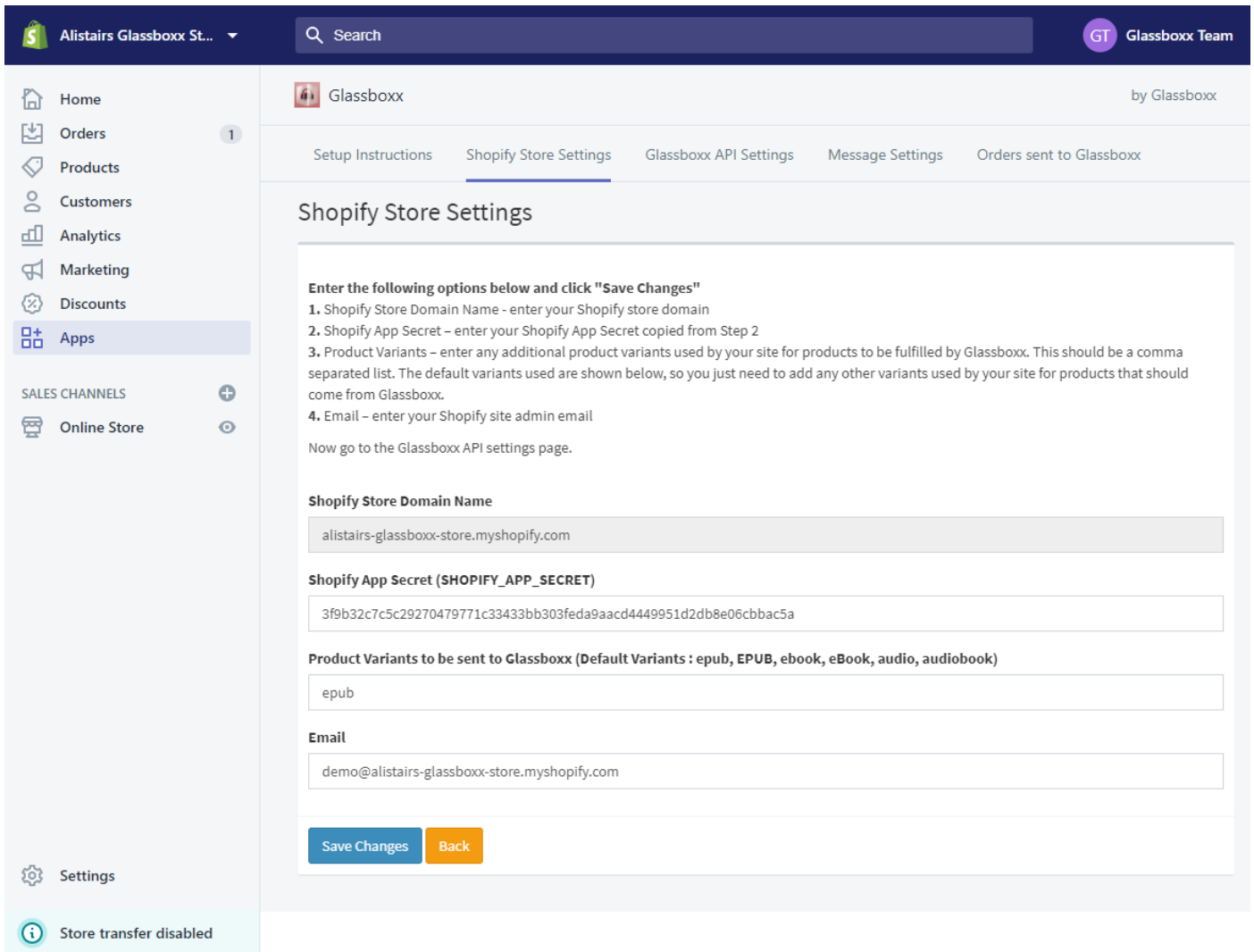
Shopify Store Domain Name- your Shopify store domain

Shopify App Secret - copied from the webhook settings in Step 2

Product Variants – add any additional product variants used by your site for products to be fulfilled by Glassboxx as a comma separated list, eg. eBook, ebook, audiobook, Audiobook, Audiobook download, audiobook download, Pre-order Audiobook, Pre-order eBook

Email - your Shopify site admin email

And click 'Save Changes'.



Step 4: Add your Glassboxx API settings

In your Shopify Store Admin, go to Apps > Glassboxx > Glassboxx API Settings and enter the following options:-

Enabled - Yes

Enable debugger - No

Use Custom Success Page - Yes (this allows the Glassboxx app to display details of how to get their audiobooks and/or eBooks on the order success page to your customers after they have made a purchase.)

Glassboxx Server URL - <https://server.glassboxx.co.uk/rest/V1/>

Vendor ID - from your Glassboxx account on glassboxx.co.uk

Token User Name - from your Glassboxx account on glassboxx.co.uk

Token Password - from your Glassboxx account on glassboxx.co.uk

And click 'Save Changes'.

To find your Vendor ID, Token User Name and Token Password, log in to the Glassboxx vendor portal and go to the INTEGRATIONS / Vendor page. (To get your Token Password, click the GENERATE PASSWORD button followed by SAVE PASSWORD. Then copy the password to your clipboard and paste it into the Glassboxx API Settings page.)

Alistairs Glassboxx St... Search Glassboxx Team

Home Orders Products Customers Analytics Marketing Discounts Apps

SALES CHANNELS Online Store

Settings Store transfer disabled

Glassboxx by Glassboxx

Setup Instructions Shopify Store Settings Glassboxx API Settings Message Settings Orders sent to Glassboxx

Glassboxx API Settings

Enter the following options below and click "Save Changes"

1. Enabled - select Yes to enable your integration with Glassboxx
2. Enable debugger - select No to disable the debugging function
3. Use Custom Success Page - select Yes to display a custom success page to your customers after their purchase. The page displays the apps needed to access their purchased audiobooks and/or eBooks.
4. Glassboxx Server URL - enter <https://server.glassboxx.co.uk/rest/v1/>
5. Vendor ID - enter the Vendor ID from your Glassboxx account on glassboxx.co.uk. (You'll find this on the INTEGRATIONS / Vendor page.)
6. Token User Name - enter the Token User Name from your Glassboxx account on glassboxx.co.uk. (You'll find this on the INTEGRATIONS / Vendor page.)
7. Token Password - enter the Token Password from your Glassboxx account on glassboxx.co.uk. (You generate and save this on the INTEGRATIONS / Vendor page.)

Now go to the Message settings page.

Enabled
Yes

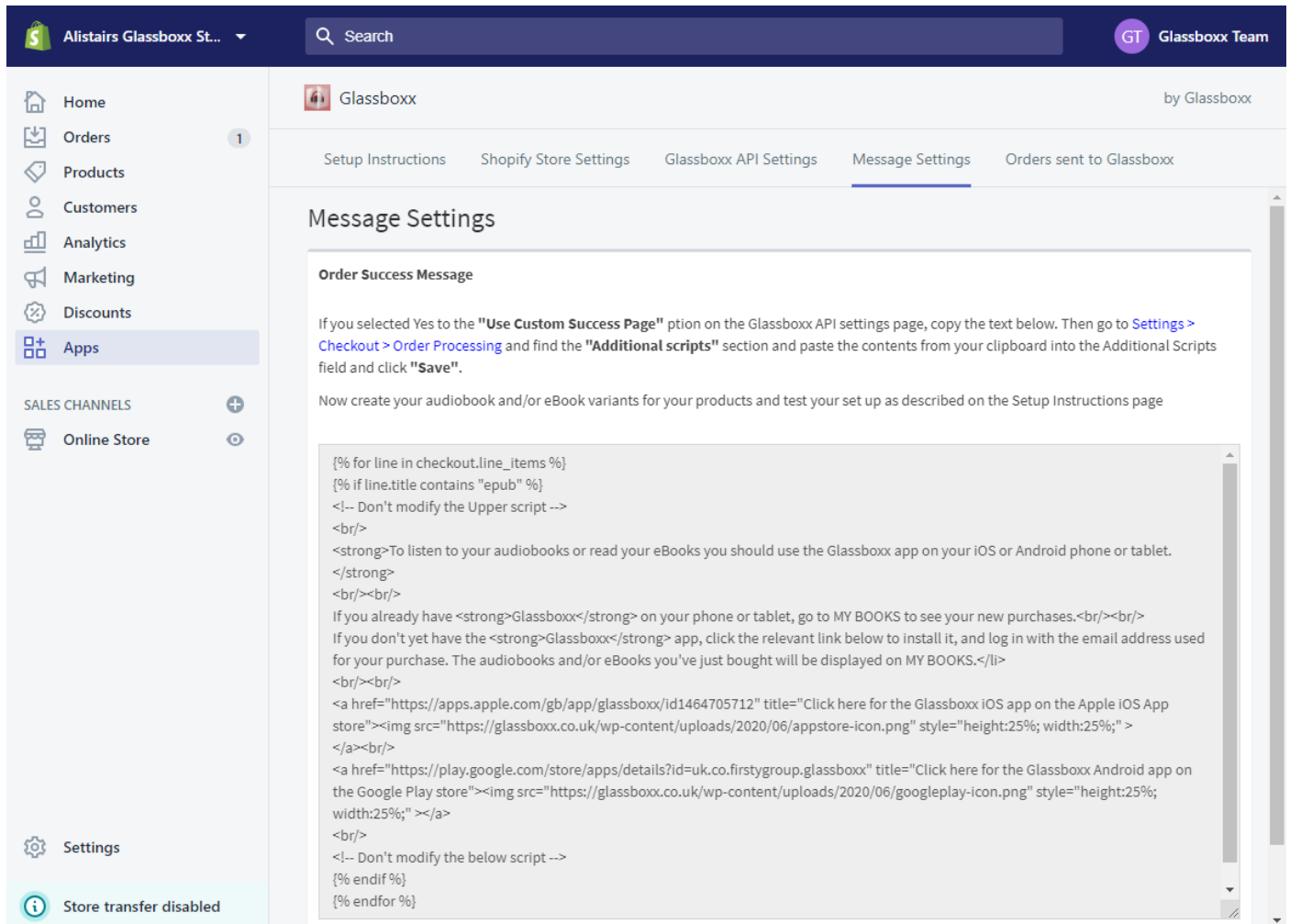
Enable Debugger
No

Use Custom Success Message
Yes

Glassboxx Server URL
<https://server.glassboxx.co.uk/rest/v1/>

Step 5: Update the thank you message

In your Shopify Store Admin, go to Apps > Glassboxx > Message Settings and copy the contents of the Message field to your clipboard.



The screenshot shows the Shopify Admin interface for the store "Alistairs Glassboxx St...". The left sidebar contains navigation options: Home, Orders (1), Products, Customers, Analytics, Marketing, Discounts, Apps (selected), SALES CHANNELS (+), Online Store (0), Settings, and Store transfer disabled. The main content area is titled "Glassboxx" and includes tabs for Setup Instructions, Shopify Store Settings, Glassboxx API Settings, Message Settings (active), and Orders sent to Glassboxx. The "Message Settings" section is titled "Order Success Message" and contains the following text:

If you selected Yes to the "Use Custom Success Page" option on the Glassboxx API settings page, copy the text below. Then go to [Settings > Checkout > Order Processing](#) and find the "Additional scripts" section and paste the contents from your clipboard into the Additional Scripts field and click "Save".

Now create your audiobook and/or eBook variants for your products and test your set up as described on the Setup Instructions page

```
{% for line in checkout.line_items %}
{% if line.title contains "epub" %}
<!-- Don't modify the Upper script -->
<br/>
<strong>To listen to your audiobooks or read your eBooks you should use the Glassboxx app on your iOS or Android phone or tablet.
</strong>
<br/><br/>
If you already have <strong>Glassboxx</strong> on your phone or tablet, go to MY BOOKS to see your new purchases.<br/><br/>
If you don't yet have the <strong>Glassboxx</strong> app, click the relevant link below to install it, and log in with the email address used
for your purchase. The audiobooks and/or eBooks you've just bought will be displayed on MY BOOKS.</li>
<br/><br/>
<a href="https://apps.apple.com/gb/app/glassboxx/id1464705712" title="Click here for the Glassboxx iOS app on the Apple iOS App
store">
</a><br/>
<a href="https://play.google.com/store/apps/details?id=uk.co.firstygroup.glassboxx" title="Click here for the Glassboxx Android app on
the Google Play store"></a>
<br/>
<!-- Don't modify the below script -->
{% endif %}
{% endfor %}
```

Then go to Settings > Checkout > Order Processing and find 'Additional scripts' and paste the contents from your clipboard into the Additional Scripts field and click 'Save'.

Order processing

Change how your store responds to checkout and order events. [Learn about order processing](#).

While the customer is checking out

- Enable fields for additional information
Adds country-specific fields required for compliance and tax purposes. [Learn more](#)
- Use the shipping address as the billing address by default
Reduces the number of fields required to check out. The billing address can still be edited.
- Require a confirmation step
Customers must review their order details before purchasing.
- Enable address autocompletion
Gives customers address suggestions when they enter their shipping and billing address.

After an order has been paid

- Automatically fulfill the order's line items
- Automatically fulfill only the **gift cards** of the order
- Do not automatically fulfill any of the order's line items

After an order has been fulfilled and paid

- Automatically archive the order
Fulfilled orders will be automatically removed from the open orders list.

Additional scripts

```
{% for line in checkout.line_items %}
{% if line.title contains "epub" %}
<!-- Don't modify the Upper script -->
<br/>
<strong>To listen to your audiobooks or read your eBooks you should use
the Glassboxx app on your iOS or Android phone or tablet.</strong>
<br/><br/>
```

2. Create or update the products in your Shopify inventory

As well as configuring the app as described above, you also need to create audiobooks and/or eBooks product variants for all your books in your Shopify site. These variants must have SKUs corresponding to the ISBNs uploaded to Glassboxx.

If your products are not already using variants, edit each product, and

1. In the Variants section, click the 'The product has multiple options' link and add a variant option of 'Format' for each audiobook and/or eBook format of your books, with the value of 'eBook' or 'Audiobook' (or whatever values are in your Glassboxx Store Settings page).

The screenshot displays the Shopify admin interface for editing a product. The left sidebar contains navigation menus for Home, Orders, Products, Customers, Analytics, Marketing, Discounts, Apps, and Sales Channels. The main content area is titled 'The Wonders of Glassboxx' and includes sections for Title, Description, Media, Variants, and Search engine listing preview. The 'Variants' section shows a table with columns for Format, Price, and Quantity, with a variant for 'ebook' priced at £ 9.99. The 'Search engine listing preview' section shows the product URL and description. The right sidebar contains sections for Product availability, Insights, Organization, and Tags.

shopify

Unsaved changes

Discard Save

< Products >

The Wonders of Glassboxx

Duplicate Preview

Title

The Wonders of Glassboxx

Description

This book is all about the wonders of Glassboxx.

Product availability [Manage](#)

Available on 1 of 1 channels and apps

Online Store

Insights

Insights will display when the product has had recent sales

Organization

Product type

e.g. Shirts

Vendor

Alistairs Glassboxx Store

COLLECTIONS

Search for collections

Home page

TAGS

Vintage, cotton, summer

Media

Add media from URL

Add file

or drop files to upload

Variants

Add variant More options

Select: All None ebook

Format	Price	Quantity	SKU
<input type="checkbox"/> ebook	£ 9.99		

Edit

Search engine listing preview

Edit website SEO

The Wonders of Glassboxx

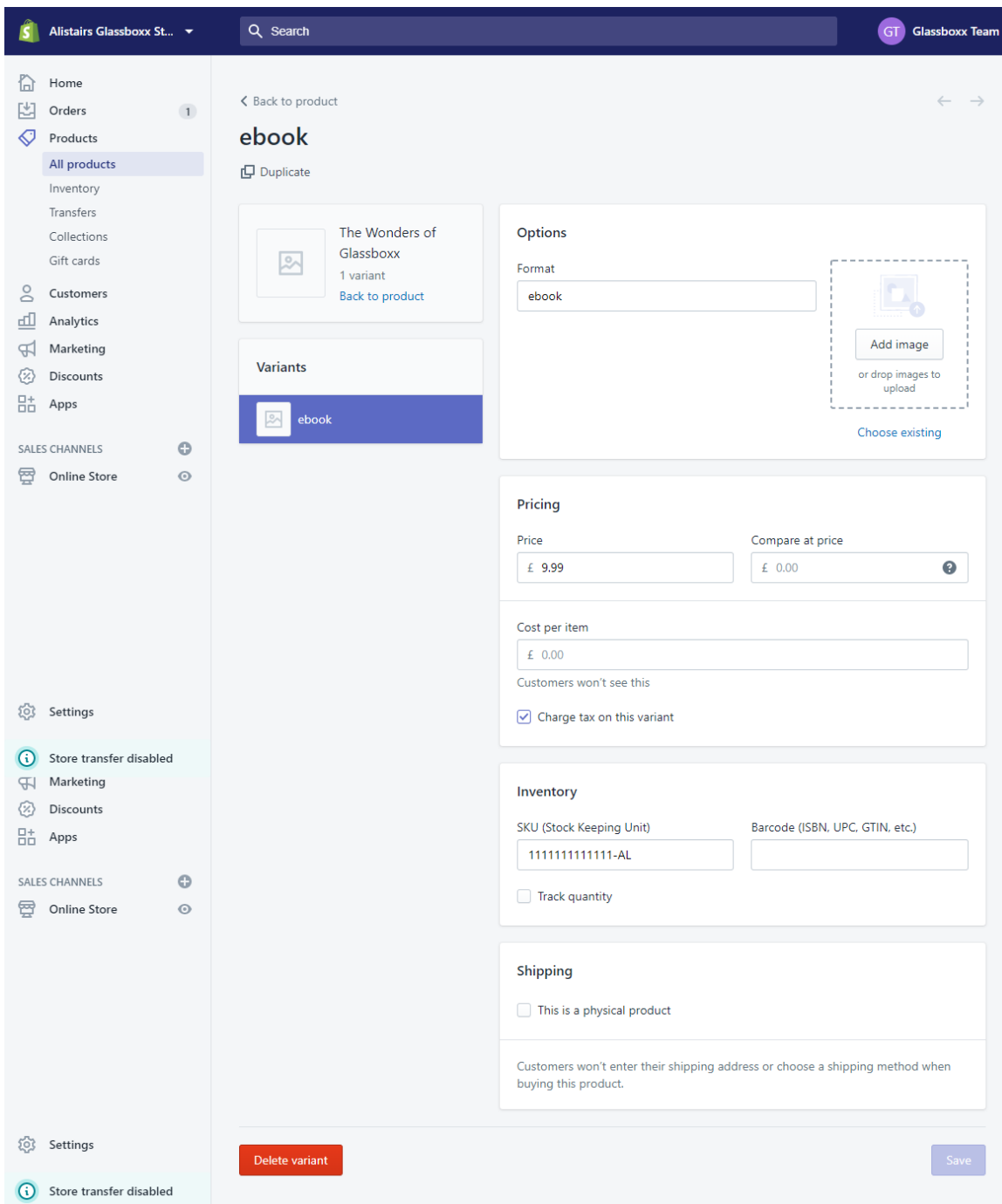
<https://alistairs-glassboxx-store.myshopify.com/products/the-wonders-of-glassboxx>

This book is all about the wonders of Glassboxx.

Delete product

Save

- For the SKU, enter the ISBN13 of the audiobook/eBook uploaded to Glassboxx, and enter a price. You can also upload a cover image for each variant if required.
- Finally edit each variant and uncheck 'Track quantity' in Inventory and uncheck 'This is a physical product' in Shipping.



If your Shopify product already has variants for paperback, hardback etc.,

- Edit each product and in the Variants section, click More options > Edit options to add the 'Format' option and add the 'eBook' or 'audiobook' variants you need.
- For the SKUs, enter the ISBN13 of the audiobook/eBook uploaded to Glassboxx, add a price and upload a cover image if required.
- Then for each variant, uncheck 'Track quantity' in Inventory and uncheck 'This is a physical product' in Shipping.

3. Testing

To test your set up, from your Shopify site, place an order for an audiobook or eBook. Using the Glassboxx links on the order success page, download and install the Glassboxx app on your smartphone or tablet, and then log using the same email address as used for your purchase. You should see your purchased book under MY BOOKS in the app, and tapping on the cover image should open the ereader or audioplayer allowing you to read/listen to the book.

You can also log in to your Glassboxx account at glassboxx.co.uk, where you will see a record of the purchase you made under SALES / Orders.

If you've been working in a preview/testing/staging site, and have a separate live site, once you're happy with the installation and are ready to go live with Glassboxx, repeat the installation and configuration steps above in your live environment.

4. Troubleshooting

After installing and configuring the app and placing your first order, if no orders are listed on the Orders sent to Glassboxx tab in the app, or if you're having trouble logging into the Glassboxx app, and seeing the message 'Email address is not recognised' on the log in screen, or the book you purchased isn't appearing in MY BOOKS in the app, please check the following:-

1. Make sure all products in your Shopify inventory have been set up as described as above, particularly the variants for all products/formats to be fulfilled by Glassboxx.
2. In your Glassboxx Vendor account, go to PRODUCTS / Manage Products, and make sure the ISBNs of the products added to Glassboxx are 100% identical to the ISBN used for the product SKU in Shopify. The ISBN13s must not contain spaces or dashes.
3. Make sure the email address you are using to sign in to the Glassboxx app is identical to the address used to make the purchase on your website.

5. More help

If you have any questions about using Glassboxx, please review the Help page by logging in at <https://glassboxx.co.uk/login>, or contact us on glassboxxsupport@firstygroup.com